

# Emergency Service...

CCHA provides a phone number for tenants to call to request after-hours emergency maintenance service. Please verify an actual emergency exists before you call. Non-emergency maintenance service requests should be called in to your local CCHA Office on the next regular working day.

**DO NOT ABUSE THIS SERVICE.  
DO NOT CALL CCHA EMPLOYEES AT HOME.**

**For urgent, medical, fire or police assistance, please dial 911.** For non-emergencies, call the Clinton County Communications Center at (570) 748-2936.

To contact the Emergency Service Pager, follow these instructions carefully:

- Verify an actual emergency exists before you call.
  - If you live in **LOCK HAVEN**: Dial **893-7878**.
  - If you live in **RENOVO**: Dial **923-0904**.
- Listen for the greeting and follow the instructions.
- By pressing the buttons on your telephone keypad, key in the telephone number where you can be contacted.
- Hang up.

**DO NOT SPEAK! VOICE MESSAGES ARE NOT ACCEPTED!**

Stay close to your phone. CCHA Maintenance Staff will call you at the number you provided and assess your emergency. To ensure prompt service, please follow all instructions provided by the CCHA Maintenance Staff.