

CLINTON COUNTY HOUSING AUTHORITY NEWSLETTER



389 LINDEN CIRCLE
Lock Haven, PA 17745
(570) 748-2954

LH Lobby Open
MONDAY through FRIDAY
8:30a.m.-12p.m. & 1p.m.-3:30p.m.

350 HURON AVE.
Renovo, PA 17764
(570) 923-0530

Renovo Lobby Open
Tuesday
9a.m.-12p.m. & 1p.m.-3p.m.

PROUDLY serving the housing needs of Clinton County for more than 50 years!

Spring Cleanup

As the warmer weather approaches. CCHA would like to encourage you to do your part! Get outside. Pick up random trash. This is also a good time to go through your homes to de-clutter and purge those items you no longer need, or use!

Air Conditioner Information

\$100 per air conditioner

PAYMENT DUE BEFORE noon on Friday, May 3, 2024.

Installation begins on Monday, May 9, 2024.
Removal begins on Monday, October 7, 2024.
Please contact the CCHA Main Office with any questions.

IF YOU ARE NOT PREPARED WITH CURTAINS DOWN AND ALL ITEMS MOVED AS NEEDED, ALONG WITH YOUR AC UNDER THE WINDOW WHEN MAINTENANCE COMES TO INSTALL, YOU ARE SUBJECT TO RECEIVING A CHARGE. YOUR AC MUST BE IN WORKING ORDER AND ALL PARTS PRESENT

Please refer to the CCHA Air Conditioner Policy for additional information.



OFFICE CLOSED:
Fri. March 29, 2024
Mon. May 27, 2024
Wed. June 19, 2024



CCHA FOOD BANK DATES:
Monday, April 15, 2024
Monday, May 20, 2024
Monday, June 17, 2024



Work Order Reminders:

During working hours, you must call 570-748-2954 for work orders. Listen carefully and choose the correct prompt to report all work orders. You need to leave a message with your **name, address, and the problem.** When calling in a work order for kitchen sink leaks or

clogged drains, you are responsible for removing items from under the sink so maintenance has access to the problem. If maintenance has to remove items, you may be charged labor costs. **VERIFY** that an actual emergency exists before you call! Calling the after-hours number for non-emergencies will result in a lease violation and a fee.

Garbage Reminders

Family Units in Lock Haven - ALL Garbage **MUST** go on **THURSDAYS**

Family Units in Renovo - ALL Garbage **MUST GO** for East Renovo on **MONDAY** & Renovo on **TUESDAY**

- Cans **MUST** be returned to the back of your unit immediately, or as soon as possible.
- Tenants that do NOT follow these guidelines and do NOT put will be charged when maintenance picks up your garbage.

Inside This Issue

CCHA articles

Resident Manager's Notes

Resident & Community Programs

ARTICLES

PBS KIDS COZY CORNERS

CCHA unveiled the Cozy Corner at the John Yost Community Center at a Family Night Event in February. Families that came got to see the unveiling of the Cozy Corner Reading Nook installed for the kids at the After School Program. Folks that attended got to meet the CCHA staff, the people involved to make this happen, along with other county officials. This event was catered by the KFC right here in Lock Haven!

This project started back in June 2023 when representatives from WPSU and CCHA staff started working together. In September & October WPSU staff starting meeting with CCHA staff, as well as the kids at the After School Program.

After few months of behind the scenes work, all that planning, meetings and hard work paid off as we installed, not just 1 Cozy Corner, but we installed 3 different Interactive and Educational Cozy Corners, and an On the Bin.

One PBS Kids Cozy Corner is located at the CCHA Main Office Lobby. Another can be found at Clinton County Housing Coalition, Life Center Shelter’s Care Navigators Office. The last location for the PBS Kids Cozy Corner is at the John Yost Community Center in the After School Program area and is a wonderful Reading Nook with interactive reading and learning materials for the kids!

CCHA Main Office



Thank you to all involved.



**Clinton County Housing Coalition
Clinton County Life Center
Care Navigators Office**



CCHA John Yost Community Center’s Reading Nook with all the helpers. Pictured above Left to Right: Emily, KFC Manager; Penny Wrable, CCHA Volunteer; Kevin Cierpiloski, CCHA Maintenance Staff; Roxanne Gottshall, CCHA Tenant Services Coordinator; Sarah Hamilton, WPSU Penn State, Education Program Manager, and Michelle Lundy, Director of Operations at KFC.

ARTICLES



CCHA Tenant Spotlight

Volunteer Recognition Jackie Herritt

The kids know her as **Miss Jackie**.

Others might know her from Food Bank, she is the one who makes tasty samples!

The kids immediately get excited when it is announced that Miss Jackie & Miss Jackie (Jackie's granddaughter) are coming to the After School Program! Whether it is decorating cookies, or cupcakes, a coloring or painting contest, or even a simple, fun project, the kids love it!

Jackie grew up with a large family in the Renovo area, she has 5 sisters and 2 brothers. Other than her parents, who have passed, her family is still local in Clinton County. Jackie is typically accompanied by her granddaughter Jackie. These 2 ladies have volunteered for almost every event that CCHA hosted over the past year. Volunteering with CCHA seems natural for Jackie, she loves working with kids, cooking and feeding her family, friends and even neighbors. Jackie also encourages a sense of community in her building. CCHA would like to thank Jackie for all that she does!



Rent Rebates

You may qualify for a rent rebate if you are....

- Age 65 or older as of December 31, 2023
- Under 65 with a spouse age 65 or older who resides in the same household as of December 31, 2023
- A widow or widower, age 50 to 64 years old as of December 31, 2023
- Permanently disabled and age 18 to 64 during 2023

You can call Stephanie Borowicz Office at 1-888-222-9190 to see if you qualify or if you need help completing your rebate.

You can also call Ruth at the Clinton County Housing Authority at 570-748-2954 Ext #0 if you need a rent certificate verifying the rent you paid in 2023.

Renovo Residents: You may be able to mail your paperwork to Stephanie Borowicz office. If you are over 60 years old, you may qualify for transportation by the STEP van. If you are homebound, contact your Office of Aging caseworker for assistance.

PAY YOUR RENT ON TIME!!

Good things come to those who pay their rent on time!!

any tenant who pays his/her rent on time each month for the entire 12 months will be entered into a drawing at the end of the year for a

\$500 WALMART Gift Card.

Account Refunds/Move out charges

CCHA has 30 days to process any refunds and/or charges that are incurred when closing a pet account or upon tenant move-out. It is critical that tenants provide a good forwarding address to CCHA upon vacating.



NOTES FROM YOUR RESIDENT MANAGER

PET POLICY

- Tenants should consider the costs of having a pet prior to getting one. CCHA encourages tenants to maintain renter's insurance if you have a pet in your unit. In addition to the renters insurance cost, there is a monthly \$5 administration fee.
- Tenants **MUST** have management approval and execute a Pet Permit **PRIOR** to bringing a pet or animal into the dwelling unit.
- For cats and dogs only: tenants must provide proof that the animal is in compliance with CCHA pet policy and provide documentation from their veterinarian. This will be verified annually by CCHA staff.
 - For cats and dogs; animal must be spayed or neutered **PRIOR** to entering the dwelling unit.
- CCHA requires a \$250.00 refundable pet security deposit for either a dog or cat pet permit. This must be paid in full prior to receiving a pet permit.
- As a pet owner, you are responsible for the clean up of the pet both inside and outside of the unit.
 - Animals can not be tied outside.
- Contact Roxanne for more information regarding the pet policy at 570-748-2954 ext. 401.

To view the pet policy visit www.clintoncountyhousing.com

What CCHA expects from you:

- Animals **SHOULD NOT** be left outside unattended for any reason.
- According to your lease, you may not leave an animal tied outside on handrails, clotheslines, or anything else. **NO TYING an animal outside.**
- A dog must be on a leash at all times, and tenants must have control of their animal at all times.
- You **MUST** clean up after your animal. CCHA will be enforcing this policy due to the increase in violations. YOU WILL receive a lease violation and be charged if you're not cleaning up after your animal.
- **When CCHA staff or contracted workers enter your unit, animals MUST be crated or in a separate location. Staff WILL NOT enter a unit, and you WILL receive a service fee.**

- You are **REQUIRED** to **CLEAN UP** after your animals.
- CCHA does NOT allow visiting animals, OF ANY KIND.
- Please remember that your Garbage **MUST** go in Lock Haven, on Thursdays, and you are required to put your cans away.
- When CCHA staff or contracted workers enter your unit, please be respectful. Foul language and disrespectful behavior **WILL NOT** be tolerated. It is noted in your lease, "To act in a cooperative manner with neighbors and CCHA Staff, and to refrain from and cause members of Tenant's household or guests to refrain from acting or speaking in an abusive or threatening manner toward neighbors and CCHA staff."
- Smoking, **of any kind**, is **STRICTLY PROHIBITED** on CCHA property. This means you may not smoke inside or outside of your unit. Smoking on ANY Federal Rental Property is **STRICTLY PROHIBITED**. This is a HUD requirement. CCHA has designated smoking areas at certain locations. Please be respectful and mindful of others and CCHA property. Dispose of waste safely. CCHA will be enforcing these rules.
- Propping doors open in any of the high-rises is a **SERIOUS** lease violation. This will not be tolerated and will lead to eviction.
- When you go away for more than 5 days, you are **REQUIRED** to report your absence to CCHA staff. This is a lease obligation, and this is for your safety. This is noted in your lease, "Notify CCHA if you are away from your apartment for five (5) days or more."
- In the lease, it states it is a tenant's obligation: "To promptly notify CCHA of insect infestation or vermin." If you think you have any type of infestation, please call the office. It is a violation of your Federal Housing Lease to not report insect infestation.
- Keep noise to a minimum at all times. Quiet times are after 10:00 p.m. Sunday through Thursday and after 11:00 p.m. on Friday and Saturday. Excessive noise after quiet times will result in a lease viola-

NOTES FROM MAINTENANCE

- **Shopping Carts-** Tenants must return shopping carts after use. Tenants will receive a half hour labor charge for not complying.
- **Outdoor Lights-** Turn off exterior lights during daytime hours. Tenants will be charged an energy fee after 3 compliance notices.
- **Office Matters-** For all office matters, call the office during working hours (8:30a.m. to 3:30p.m.) only. Any calls after 4:00p.m. will go to the emergency pager.
- **Children-** Parents are responsible for their children's actions. Please monitor your children's activities outside your dwelling unit.
- **Trash Cans-** Tenants are responsible to return their trash cans to the rear of the unit after trash pickup.
- **Doors and Windows-** As mentioned in the tenant handbook, during cold temperatures doors and windows **HAVE** to be shut. Tenants will receive an energy fee and lease violation if the door or windows are open.

Work Order Reminders:

- During working hours you must call 570-748-2954 and listen choose the correct prompt to report all work orders. You need to leave a message with your name, address and the problem.
- When calling in a work order for kitchen sink leaks or clogged drains you are responsible to clean items out under the sink so maintenance has access to the problem. If maintenance has to do this you may be charged labor costs.

When making an emergency call- **VERIFY** that an actual emergency exists before you call!
Do NOT abuse this service!

Cutting and Trimming Lawns

When mowing your grass, make sure that you are also trimming. Trimming means cutting the grass around your building, sheds, sidewalks, parking areas, bushes, trees, grills, picnic tables, garbage cans, etc. Move outdoor items if needed to mow properly. You will be charged if maintenance has to come do the trim work at your unit. You must do both (Mow and Trim)! DO NOT BLOW GRASS INTO THE STREETS



AVOIDING SEWER BACK-UPS

DO NOT PUT ANY OF THE FOLLOWING ITEMS DOWN THE TOILET: Wipes, Tampons, Sanitary Napkins, Food, Toys, Bars of Soap, Clothing or any kind of Material, Adult Diapers, Disposal Diapers, Grease and any kind, and Paper Towels.

DO NOT PUT ANY OF THE FOLLOWING ITEMS DOWN THE DRAINS IN SINKS & TUBS: Any kind of Food, Any kind of Grease, Pieces of Soap or other debris, and Paper Towels.

COMMUNITY ANNOUNCEMENTS

Easter Egg Hunt

CCHA had our Annual Easter Egg hunt on **FRIDAY MARCH 29, 2024** at **12:00 noon** at the **John Yost Community Center**

CHECK OUT THIS FROM WNEP

<https://www.wnep.com/article/news/local/clinton-county/clinton-county-housing-authority-holds-annual-easter-egg-hunt-lock-haven-pennsylvania/523-19aa17ab-823d-4857-ac6a>



Photos and Videos

CCHA staff does **NOT** give anyone permission to record or film them in any buildings or on CCHA property.

It is **illegal**, and you will be prosecuted by law.

Tenant Council

Tenant council is still up for grabs!

CCHA will revisit the program in **MAY**

Stay tuned for information.

RESIDENT PROGRAMS

After School Program for KIDS

Mondays & Wednesdays

3:30p.m. to 4:30p.m.

CCHA provides snacks, activities & games, as well as Educational presentations, and much, much more.



COMPUTER LAB ALL TENANTS

John Yost Community Center:

Every Thursday

10:00a.m. – 12:00p.m.

Use the computer and services at the center.



PRIZE BINGO
1:00p.m. to 3:00p.m.

	<p>April 8 - Probst Plaza & Moriarty Court (at Probst Plaza Community Room)</p> <p>April 16 - Ransdorf Manor</p> <p>April 22 - Putman Manor</p>	<p>May 6 - Carter Towers</p> <p>May 13 - Probst Plaza/ Moriarty Court</p> <p>May 21 - Ransdorf Manor</p> <p>May 27 - Putman Manor</p>	<p>June 3 - Carter Towers</p> <p>June 10 - Probst Plaza/ Moriarty Court</p> <p>June 18 - Ransdorf Manor</p> <p>June 24 - Putman Manor</p>
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Find and like us on Facebook by searching for **Clinton County Housing Authority Tenant Services**. Updates on the events that are happening at the center for both adults and kids can be found there!

For More Information On Any Resident Programs, Contact: Roxanne (570) 748-2954 ext. 401.

RESIDENT PROGRAMS – FSS Family Self Sufficiency Program

What is the FSS Program?

The FSS program is a five-year, self-paced, voluntary program designed to assist Public Housing Tenants achieve self-sufficiency. Individuals commit to developing and working toward achieving goals that will lead them to self-sufficiency. Participants will receive supportive services and the opportunity to earn an escrow savings account just for paying rent.

Goals may include:

- Education
- Specialized Training
- Job Readiness
- Mentoring
- Budget/Credit Repair
- Home buyer education

Testimonial from current program participants:

When I initially heard about the FSS program, I was a little hesitant. I feared my rent would go up and we would no longer be able to afford daily necessities. After learning more from Tia and through the Home-ownership workshops I attended I felt confident that the FSS program would be beneficial for my family. We joined the program a little over a year ago and we are now in the beginning stages of finding a house, putting offers in, and preparing to move into our very first home! I can honestly say that joining the FSS Program and the amazing guidance from Tia has been one of the best things to happen to us. If you're hesitant, take a leap of faith. I believe you'll find that you're doing something great for your future.

A. A. — FSS Participant

How to Enroll

- Attend an FSS Information Session to learn more about the program. For the schedule visit www.clintoncountyhousing.com

Information Sessions provide applicants an overview of the program, how FSS staff support participants to develop and meet their goals, how to earn FSS savings, and the requirements for graduation.



Eligibility:

Applicants must meet the following criteria:

- Current CCHA resident
- Be motivated to improve the quality of your life through earned income/employment.

What is expected of the FSS participant:

- Commitment to the plan to meet your goals
- Meet with the FSS coordinator to review progress with your FSS plan.
- Obtain self-sustaining employment by the end of the contact
- Everyone in household is completely off TANF assistance at day of exit(**Can still receive Food Stamps, SSI and SSDI**)

For more information

CONTACT TIA HILLYER 570-893-1911 x-1

Pictured below are CCHA FSS Program Graduates! These folks put in the work and completed the program. Upon program completion the participants are presented with the money they saved in an escrow account.

Check out this link...[What is FSS? on Vimeo](#)



Coming soon...

CCHA is working to update how you receive your newsletter. Stay tuned for details as they become available. Our goal is a digital copy with the option to print, by scanning a QR Code.

You can always find the most recent copy on the CCHA Newsletter on our website. www.clintoncountyhousing.com

Please follow us on Facebook too, to stay up-to-date!

Springtime

V V R K U K E F J N Y J R A I N B O W B Q O Q R
I L E I B I R D S E H F E T A L O C O H C L Y K
G U B Y D A L B O W H R U C Y E T I K P F H F C
L B U N N Y L J H A L L E R B M U S P I C N I C
R K B J P G G N I Z Z U B X Z F C A N D Y A S M
G A O P A S T E L S Q L E A S T E R B T R P E E
A H N L Z C M W Q S G M N S T S E N Q I X R E R
L S N Z N G E A W M Z F J T O L X Y T B T I B S
D Q E C L G O I R L O C A L I L Z M S B L L U W
S Q T R S D E E S C V O V N B C V V H A D E P C
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O B O I A U L S F R U O X T A D W V R H D W F J
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G S Y H F B S U P C G N S W P L T N Q X O T E C
I K P T O L S S L L B S N E I I I B E B Z K V A
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K C S S A R G Y L F R E T T U B O C O A S D U T
O C N M Z C Y A B I C F Z M P D V G S R V U D K
H M U J X W N X I K G E Y A D I L O H K Y P O V
C S L D G J C H I C K S R E W O L F O C G A S G

springbreak	chocolate	butterfly	umbrella	sunshine	daffodil	crawfish
vibrant	showers	rainbow	pastels	ladybug	holiday	goodies
flowers	buzzing	blossom	tulips	spring	rabbit	puddle
picnic	easter	carrot	bubble	bonnet	basket	seeds
peeps	march	lilac	grass	chick	candy	bunny
bloom	birds	april	rain	nest	lily	lamb
kite	hunt	eggs	duck	bees	new	may